

MUNSHI SHAMSUZZAMAN

Faculty

Computer Information Technology
School of Engineering & Technology
Richland College
12800 Abrams Road
Dallas, TX 75243

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TEACHING EXPERIENCE

FULLTIME FACULTY	DCCCD-Richland College, Dallas, TX	2019-Present
ADJUNCT FACULTY	DCCCD-Richland College, Dallas, TX	2017-2018
INSTRUCTOR	Silicon Valley, Dallas, TX	2001-2003
INSTRUCTOR	BJ Computers Training, Richardson, TX	1999-2004

- Popular IT Certifications:** Have been teaching a variety of Computer Information Technology courses at Richland. Previously taught many certification courses at Silicon Valley and BJ Computers Training institutes. Courses included: Cisco Certified Network Professional (CCNP), Cisco Certified Network Associate (CCNA), Microsoft Certified System Engineers (MCSE), Comptia A+, Network+, Windows Server, Windows Workstation, TCP/IP, Internet Information Server and others.

OTHER WORK EXPERIENCE

PRESIDENT & CEO (RETIRED)	BJ Computers, Inc. Richardson, TX	2004-Present
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Successful Entrepreneur: Planned and established "Buy-Sell Electronics," a retail business that buys excess electronics and IT equipment from home and businesses and then sells, repairs and recycles them. Also provides computer network installations and support to small business customers. The business was the first of its kind in the area at the time of its start.

Manager of Last Resort: For the first 10 years, worked as the ultimate manager of all operations. Established and managed all sectors of the business including product-purchasing, sales, service, marketing, accounting and others. Technical services included everything from computer repair at the shop to network installation and support at customers' sites. Successfully trained the workforce and delegated duties to them.

WAN ENGINEER	Infocom Corp, Richardson, TX	2001-2002
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Accomplished Major Deployments/Migrations: Infocom was a robust Internet ISP and hosting company. Regularly installed and configured local and remote networks there. Successfully led the migration of all equipment, configuration and connectivity from the firm's own facility to a rented, third party data center.

Designed, Secured and Troubleshoot Networks: Planned and designed network topology and security schemes. Configured servers, routers, switches and all other components with fiber optics

connectivity, fast Ethernet and T1 at the Data Center. Routinely used a variety of Cisco routers, switches, firewalls and other equipment.

NOC ENGINEER

Metricom, Inc., Plano, TX

2000-2001

Improved Network Operations: Helped run the Plano Network Operations Center (NOC) of Metricom, an ambitious, Anywhere-Wireless Internet project. Administered local networks as well as remotely installed Radio Frequency (RF) modems, Wireless access points (WAP) and connectivity to the Telecom provider.

Monitored Network and Troubleshoot Problems: Monitored, maintained and remotely managed a large nationwide network. Utilized Netcool and Spectrum on Sun Solaris platform. For network outages opened tickets, sent notifications, diagnosed problems and then worked together with WAN and System admin groups and finally resolved and closed.

EDUCATION

Western Governors University, Salt Lake City, UT

Expected graduation: 2020

Master of Science in Cybersecurity & Information Assurance

University of Texas at Dallas, Richardson, TX

2011 to 2013

Bachelor of Science in International Political Economy, GPA 3.91 (Magna Cum Laude)

Concentration in International Relations and International trade

Scholarships/Honors

Academic Excellence Scholarship, Phi Theta Kappa Scholarship, Dean's Honor List, Phi Theta Kappa Membership, Senator at Student Government

Richland College, Dallas, TX

2009 to 2012

Earned 62 credit hours towards the bachelor degree, GPA 4.0**Honors:** Phi Theta Kappa Membership

EXTRA-CURRICULAR

University of Texas at Dallas, Richardson, TX

2011 to 2013

Senator, Student Government**Lecture Committee Coordinator, UTD Debate Society****Inducted Member, Phi Kappa Phi Honor Society**

PROFESSIONAL CERTIFICATION

-CCNP (Cisco Certified Network Professional)**-CCNA** (Cisco Certified Network Associate)**-MCSE** (Microsoft Certified System Engineer)**-Network+** (Computer Network Professional)**-A+** (PC Technician)