

Curriculum Vitae

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Richland College
12800 Abrams Road
Dallas, TX 75243

EDUCATION

Huazhong University of Science and Technology.
PhD in Opto-electronic Science and Engineering

New York Institute of Technology.
M.S. in Electrical and Computer Engineering

Al Mansour University
B.S. in Software Engineering

TEACHING EXPERIENCE

Business and Information Tech
Richland College, Dallas, Tx

2013-present

Information Tech
Micro Learn Academy

2010 – 2011

RELEVANT WORK EXPERIENCE

YWCA of Dallas

2013-Present

- Manage database files by using ETO Database Software.
- Use Database tuning advisor on large complicated queries to make sure query runs efficiently.
- Monitor and manage transactional replication.
- Manage users when needed. Add, Disable, adjust permission etc.
- Run custom reports for users by using SAP.
- Accurately update the database when requested.
- Be able to import and export data with some data manipulation in between.
- Meet with the End User to analyze their requirements for reports.
- Create and distribute reports.
- Create reports with variable entry.
- Be able to create or update existing Crystal Reports.
- Build up a new Database projects by using ETO Software.
- Confirms project requirements by studying user requirements; conferring with others on project team.
- Maintains client confidence and protects operations by keeping information confidential.

I certify that statements made by me in this vitae are true, complete and correct.

- Changes database system by coding database descriptions.
- Protects database by developing access system; specifying user level of access.
- Install and perform minor repairs to hardware, software, and peripheral equipment, following design or installation specifications.
- Oversee the daily performance of computer systems.
- Set up equipment for employee use, performing or ensuring proper installation of cable, operating systems, and appropriate software.
- Read technical manuals, confer with users, and conduct computer diagnostics to investigate and resolve problems and to provide technical assistance and support.

Catholic Charities of Fort Worth

2012-2013

- • Work with business and stakeholders to understand and document the business and technical use of data and data assets
 - In depth knowledge of “Efforts to Outcome” (ETO) software as an Enterprise Manager and a subject matter expert (SME)
 - Responsible for requirement gathering, documenting, making program blueprint, build outs and managing multiple projects simultaneously
 - Tune SQL queries and database performance and maintenance of the standardized enterprise integration architecture
 - Ability to communicate effectively both verbally and through written language and email with clients, stake holders and management
 - Experience with query scripting, data analysis and building reports with SAP Business Objects and Crystal Reports
 - Strong knowledge of SQL Server /2005-2012, SQL, SSIS and Excel
 - Experience working in OLAP, Data Warehouse, and ETL environments
 - As a SME identify and analyze data conflicts between legacy systems and reconcile conflicting or ambiguous information and also manage project deadlines by properly allocating resources
 - Ability to identify ways to quantify and measure performance of both employees and the company to translate into metrics for evaluation
 - Strong understanding of relational databases and database structure
 - Strong analytical and problem solving skills, including the ability to formulate solutions to non-routine problems
 - Conduct bi-monthly basic and advanced users training, including subject matter to be covered, user issues, software trouble shooting and updates
 - Self-starter and capable of working independently and also able to work accurately and efficiently under intense time pressure
 - Able to effectively prioritize multiple projects

Buildings Falcon Company , IT Professional.

2004-2006

- Provided effective troubleshooting and repair as only IT support for large company
- Performed installations and maintained computer hardware and software
- Established, operated, and maintained the use of local and wide area networks (LANs and WANs), mainframe networks, hardware, software and related computer equipment

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