

**Curriculum Vitae**  
**Sheila Brown**  
**303 North Dallas Avenue**  
**Lancaster, TX 75134**  
**972-860-8230**  
[srbrown@dccd.edu](mailto:srbrown@dccd.edu)

**Education**

University of Dallas, Irving, TX  
Master of Business Administration in Information Systems

Dallas Baptist University, Dallas, TX  
Bachelor of Science in Sociology

Mountain View College, Dallas, TX  
Associate of Arts & Sciences in Liberal Arts & Sciences

**Teaching Experience**

Cedar Valley College, Lancaster, TX, 2011 - 2014  
Adjunct Instructor – BCIS 1405, ITSC 1401, COSC 1301, COSC 1401,

**Relevant Work Experience**

2002 - 2007                      Digital Source Integrators, LLC                      Desoto, Texas

***VP***

Installed and configured local area networks, wired and wireless  
Installed and supported application software for businesses, such as POS retail software

11/2000-4/2003                      SBC Services Inc                      Dallas, Texas

***Senior Systems Manager – Team Lead***

Team Lead for the Sun System Introduction group (SysIntro). Assigned and tracked new Sun projects to ensure compliance with SBC IT standards. Duties included assisting in the troubleshooting and resolution of software installation problems and external storage configuration issues; working with the Sun Platform Specialists to insure standards were met, periodic meetings with the Sun Production Admins to keep them abreast of any new SysIntro additions or changes; and project managers to keep projects on schedule.

3/1999-11/2000                      Southwestern Bell Mobile Systems                      Dallas, Texas

***Senior Systems Manager***

Installed and configured the AIX and HP operating systems for new or re-deployed Wireless and LD applications. Installed and/or assisted in the configuration of third party software for the AIX and HP platforms (pre-production). Certified systems' readiness for production. Determined backup procedures and created runstreams for pre-production systems.

1/1998-3/1999 Southwestern Bell Telephone Co Dallas, Texas

***Systems Manager***

Managed programming staff porting legacy systems to Y2K compliant platforms, and upgrading application systems for Y2K compatibility. Evaluated applications to determine most cost-effective platform for ported applications. Prepared and tracked budgets for porting efforts. Prepared and managed project plans to ensure that projects were on schedule.

12/1978-1/1998 Southwestern Bell Telephone Co Dallas, Texas

***Process Specialist***

Resolved problems and provided general system support for ten UNIX and two Windows NT systems. Performed software upgrades as required. Provided on-call assistance as needed. Investigated new technologies and products for automating the Windows NT environment.

1976 -1978 Zales Corporation Dallas, Texas

***Maintenance Programmer***

Performed changes as required to COBOL inventory programs used by the warehouses.

**Certification**

Vanguard Online Certification, 2013

**Publications and Papers**

None