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Richland College
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Dallas, Texas 75243

Education

The University of Texas at Dallas, Richardson, Texas,

The University of Texas at Arlington, Arlington, Texas,

The American University, Washington, D.C.,
Masters in Public Administration

The American University, Washington, D.C.,
BA in Political Science

Teaching Experience

Dallas County Community College District, Dallas Texas
Adjunct Instructor – American Government 2301 and 2302

September 2010 to present
September 2005 – May 2006
September 1983 – September 1998

University of Texas at Dallas, Richardson, Texas
Adjunct Instructor – Public Management and Federalism

September 1988 – May 1989

Publications and Papers

“Navigating Through Turbulent Economic Times – The Importance of Scenario Planning”, December/January 2010.

Published in [Airport Magazine](#),

“Strategic Customer Services”, August 2009

Published in [Airport Business](#)

“Initiative Leads to Recognition”, November/December 2006

Published in ” [Airport Business](#),

“Maximising Non-Aviation Revenue” and “Low Cost Terminal and Airport Projects” April 296
Papers presented 2006 World Regional and Low Cost Airport Congress in Berlin, Germany

"Managing Intergovernmental Relations: Affecting State and Federal Policy Making", August 1996
Publication of the . International City/County Management Association

"Securing Federal Assistance for Local Programs", September 1996
Publication of the . International City/County Management Association

"Securing Federal Assistance in Tough Budget Times",
[Michigan Municipal Review](#), Michigan Municipal League, Ann Arbor, Michigan; March 1994
[Current Municipal Problems](#), Clark Boardman Callaghan, Deerfield, Illinois; Winter 1993 and Spring 1994
[Texas Town and City](#), Texas Municipal League, Austin, Texas; June 1993,
[The Kentucky City](#), Kentucky League of Cities, Lexington, Kentucky; April 1993 and May 1993
[The Alabama Municipal Journal](#), Montgomery, Alabama; March 1993.

"The Family Leave Bill"; July 1993, August 1993, September 1993.
Published in [Meeting Manger Magazine](#)

"Mobilize Employee Support of Your Company's Legislative Agenda", July 1992
Published in [Dallas Business Journal](#), Dallas, Texas;

"Presenting Testimony Before A Congressional Committee", March 1992
Publication written for the American Society of Association Executives, Washington, D.C

"Presenting Testimony Before A Congressional Committee", February 1992.
Published in Association News, Michigan Society of Association Executives, Lansing, Michigan;

"So You Have To Go To Washington", February 1991.
Published in Louisiana Municipal Review, Louisiana Municipal League, Baton Rouge, Louisiana

"Developing Your Skills As A Lobbyists", January 1991.
Published in Government Relations Background Kit of the , American Society of Association Executives, Washington, D.C.

"The Dawning Of A New Era In Federalism", November 1990
Published in Texas Town and City, Texas Municipal League, Austin, Texas

"Elements Of An Effective Letter Writing Campaign". July/August 1990.
Article written for Government Relations, American Society of Association Executives, Washington, D.C.;

"So You Have To Go To Washington", March 1990
Published in Virginia Town And City. Virginia Municipal League, Richmond, Virginia;

"Developing Your Skills As A Lobbyists", December 1988.
Paper included in A Sharing Of ,Expertise And Experience, American Society of Association Executives, Washington, D.C.;

Relevant Work Experience

City of Dallas, Dallas Texas Assistant Director of Aviation;	August 2009 to present
City of Dallas, Dallas Texas Director of Strategic Customer Services	June 2006 to August, 2009
City of Dallas, Dallas Texas Director of Aviation	November 1998 to June 2006.
City of Dallas, Dallas Texas Assistant Director of Aviation – Development	May 1, 1996 to November 1999
City of Dallas, Dallas Texas Assistant Director of Human Resources	July 1, 1995 to May 1, 1996.
City of Dallas, Dallas Texas Manager - Employee Relations;.	October 1985 to March 1992; March 1993 to June 1995
United States House of Representatives, Washington, D.C. Legislative Assistant	May 1980 to March 1983
United States House of Representatives, Washington, D.C. Assistant Legislative Director	August 1978 to May 1980