

Joselle Williams  
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### **Education**

Amberton University, Garland, Texas  
M.B.A. in Management

University of Texas at Austin, Austin, Texas  
B.A. in Computer Science

### **Certifications**

Microsoft: MCSE on Server 2000, MCSA on Server 2000, MCP  
Cisco: CCNA  
Novell: CNE, CNI

### **Teaching Experience**

**Brookhaven College**, Farmers Branch, Texas, November 2018 - Present  
*Computer Information Technology, Instructor*

- Introduction to Computers, Fundamentals of Networking Technologies

**Tarleton State University**, Fort Worth, Texas, June 2016 – December 2018  
*College of Business Administration, Instructor*

- Business Communications

**Angelina College**, Lufkin, Texas, August 2001 – May 2016

*Computer Information Systems, Faculty*

- Fundamentals of Networking Technologies, Implementing & Supporting Servers, Implementing & Supporting Client Operating Systems, Implementing Network Directory Services, Supporting Network Server Infrastructure, Operating Systems Security
- Cisco CCNA 1: Introduction to Networks, Cisco CCNA 2: Routing and Switching Essentials, Cisco CCNA 3: Scaling Networks, Cisco CCNA 4: Connecting Networks
- Introduction to Computers, Computer Applications I, PC Help Desk Support
- Principles of Management, Supervision, Business Report Writing, Business Math

**Richland College**, Dallas, Texas, August 1985 – July 2001

*Computer Information Systems, Adjunct Instructor / Faculty*

- Network Technologies, Novell Netware 5 Administration, Novell Netware 5 Adv. Administration
- Cisco Semester 1: Local Area Network Design, Cisco Semester 2: Basic Router Configuration, Cisco Semester 3: Local Area Management (LAN), Cisco Semester 4: Wide Area Management (WAN)
- Computer Literacy, Programming Logic, Pascal Programming

### **Publications and Papers**

Schroeder, A., E. Ramos, and J. Williams, *A Beginner's Approach to Using Microsoft Windows*, MacMillan Publishing, 1994.

Schroeder, A., E. Ramos, and J. Williams, *Microsoft Windows 3.1*, HBJ Publishing, 1994.

### **Awards/Recognitions**

Advanced Level Instructor Excellence Award, Cisco Networking Academy, 2015