

Curriculum Vitae

Joli Annette Ballew
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Education

University of Texas at Arlington
BA in Mathematics 1986
Texas Teaching Certificate 1989

Richland College, Dallas Texas
220 hours of continuing education classes, awarded Network Administration Specialist 1999

Certifications from 1999 forward: A+, MCSE in MS Windows NT4.0, Microsoft Certified Desktop Support Technician (Windows XP), Microsoft Certified Technical Specialist (Managing Projects with Microsoft Project 2007), Microsoft Certified Technical Specialist (Windows 7, Configuring)

Teaching Experience

Brookhaven College, Farmers Branch, Dallas, TX June 2011 - Present Adjunct
Faculty Instructor: Windows 7, Configuring.

Collin College, Plano, Texas August 2008 - Present.
Continuing Education instructor: Microsoft Office, Windows XP, Windows 7, iPad, Mac, and others.

Eastfield College and Richland College, Mesquite and Dallas Texas, 2001 - 2007. Continuing
Education instructor for A+ and MCSE classes.

Texas Public School system. Burleson ISD, Lancaster ISD, and Garland ISD. Grades 7 - 12, General
Mathematics, Algebra I and II, and others. 1989 - 1999.

Publications and Papers

Around 50 published books, available from various publishers and on Amazon.com. Most
recent/relevant books include:

Operating Systems Demystified, McGraw-Hill, January 20, 2012.
Droid Companion, Wiley and Sons, October 20, 2012.

Degunking Windows 7, McGraw-Hill, March 8, 2011.

Windows 7, No Problem!, Wiley, July 13, 2010.

Windows 7 for the Over 50's, Pearson Education of London, April 30, 2010.

Windows Vista, Home Networking, Microsoft Press, May 6, 2009.

MCTS Training Kit (Exam 70-632) Managing Projects with Project 2007. Microsoft Press, May 10, 2008.

MOAC (Exam 70-272), Supporting Users and Troubleshooting Desktop Applications on Windows XP, Microsoft Press, 2005.

Awards and Speaking Engagements

Microsoft MVP: 2008, 2009, 2010, 2011.

Spoke at the Consumer Electronics Show in Las Vegas in 2009, regarding what was to be expected in the upcoming Windows 7.