

Curriculum Vitae

James Cook
Richland College
Dallas County Community College District
12800 Abrams Road, Dallas TX 75243-2199
972-238-6140 (ACCESS Office)
jcook@dcccd.edu

Education

Golden Gate University, San Francisco CA
Master of Science in Systems and Network Management, with High Honors

Golden Gate University, San Francisco CA
Bachelor of Science in Telecommunications Management, Summa Cum Laude

Harris County Community College, Houston TX
Associate of Arts in Accounting

Teaching Experience

Richland College of the Dallas County Community College District
January 2007 – May 2010
Adjunct Professor – ITSC 1405, ITSC 1425, ITNW 1421, ITDF 1300, ITDF 1370

Relevant Work Experience

While employed with AT&T administered Corporate and Remote Office telecommunication platforms for routine maintenance, firmware upgrades, software upgrades, system backups, and process/procedure development.