COURSE DESCRIPTION

**Prerequisites:** ITNW 1408 or instructor approval.

A course of skills needed to deploy, manage, and maintain Windows 8.1 clients and devices. This course is designed to help prepare students for successful completions of Microsoft Certification Exam 70-688.

This course will assist in the preparation for exam 70-688. Certification will validate your skills and you will become more marketable when seeking employment. For more information about Microsoft Certification programs go to [https://www.microsoft.com/learning/en-us/windows-certification.aspx](https://www.microsoft.com/learning/en-us/windows-certification.aspx)

This is a 4 credit hour course. (3 lec., 4 lab.)

END OF COURSE OUTCOMES

Plan, Deploy and Implement Windows 8.1. Support varying devices running the Windows 8.1 operating system. Identify and use tools that assist in the support and troubleshooting of Windows 8.1.

STUDENT LEARNING OUTCOMES

Upon successful completion of ITNW 1492 Supporting Windows 8.1 the student will be able to:

- Support Operating System Installation
- Support Desktop Applications
- Support Windows Store and Cloud Apps
- Support Network Connectivity
- Support Remote Access
- Support Authentication and Authorization
- Support Data Storage and Data Security
- Support Operating System Hardware
- Support Mobile Devices
- Support Client Compliance
- Manage Clients Using InTune
COURSE MATERIALS


A student of this institution (El Centro College) is not under any obligation to purchase a textbook from a university-affiliated bookstore. The same textbook may also be available from an independent retailer, including an online retailer.

Major Course Requirement

- Students will participate in Course Discussion Forums to collaborate with peers.
- Students will review Comprehensive Lecture on each lesson topic.
- Students will complete Knowledge Assessment related to concepts for each lesson topic.
- Students will complete Lesson Quizzes, which evaluate the students’ knowledge in each of the topic areas.
- Students will complete a Midterm Exam and comprehensive Final Exam to show student’s mastery of the course topics.
- Students will complete comprehensive Virtual Online Lab Exercises on lecture technologies and concepts using a full-featured hosted online virtual environment.

In this online course, students will have access to additional content including Topical External Links, Certification Information and Preparation Materials, and Software and Tools Downloads, and additional study materials including PowerPoint Decks, and Key Terms Glossaries.

Disclaimer

The provisions contained in this syllabus do not constitute a contract between the student and El Centro College. These provisions may be changed at the discretion of the Coordinator/Instructor. When necessary, appropriate notice of such changes will be given to the student.

The instructor-of-record may provide additional information to enhance the course to meet the needs of the enrolled students, provided that the enhancements do not conflict with the official course syllabus.

Policies

Students should click on the links below and read all of these policies.

General institutional policies
Course-related institutional policies